## Communications Unit Program Document Updates

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#### **Overview**

- Documentation Background
- NIMS-CU Workgroup Annual Meeting
- Recommended Revisions (Request Approval)
  - Arizona Regional All-Hazards COML Recognition Procedure
  - NIMS Communications Unit Workgroup Policies and Procedures, including detailed review of Section 3 – application process
- Next Steps

## **Background**

- SIEC's Communications Unit Working Group, with support from the PSIC Office, developed a COML Recognition Program:
  - approved by SIEC on May 18, 2010
  - approved by PSCC on July 20, 2010
- On August 17, 2010, SIEC formed the NIMS Communications Unit (NIMS-CU) Workgroup and approved its Policies and Procedures
- Both documents were posted on the PSIC website:
   <a href="http://www.azpsic.gov/library/coml/">http://www.azpsic.gov/library/coml/</a> (new website url)

#### **NIMS-CU Workgroup Annual Meeting**

- On June 30, 2011, the Workgroup held its annual meeting to review and revise communication related policies/procedures.
- Document Updates were discussed, with the following goals:
  - Update for consistency with DHS terminology ("All-Hazards") and updated program requirements
  - Keep information related to the general structure of the Recognition Program in the AZ Regional All-Hazards COML Recognition Procedure (requires approval of SIEC and PSCC) and update as appropriate
  - Move and update information related to Application/Taskbook requirements and review process to the NIMS-CU Workgroup Policies and Procedures (requires approval of SIEC only)
  - Reference DHS requirements as appropriate, instead of detailing items which may change

#### **General Revisions Recommended**

- Update Document Titles
  - "Arizona Regional COML Recognition Procedure" became "Arizona Regional All-Hazards COML Recognition Procedure"
  - "NIMS Communications Unit Workgroup Policies and Procedures Related to AZ Regional COMLs" became "NIMS Communications Unit Workgroup Policies and Procedures"
- Change all references to the Government Information Technology
  Agency (GITA), including website URLs, emails and physical addresses,
  to reflect merge into ADOA's Arizona Strategic Enterprise Technology
  (ASET) Office
- Create "Arizona Agency" definition consistent with AIRS SOP definition (with added AZ requirement); Defined as any Arizona police, fire, Emergency Medical Service (EMS), municipal, county, State, tribal, or federal Agency, or Non-Governmental Organization (NGO) performing public safety or public service activities.

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## AZ Regional All-Hazards COML Recognition Procedure

- Describes the procedure for being recognized as an AZ Regional All-Hazards COML.
- Detailed requirements for Taskbooks, application materials, and agency certification were moved to the NIMS-CU Policies and Procedures.
- Additional revisions:
  - 1.3 Reference added: NIMS-CU Workgroup Policies and Procedures
  - 1.6 Updates & Revisions clarified: provide a more detailed description of revisions process (i.e., review by the NIMS-CU Workgroup and approval by SIEC and PSCC)
  - 2.2 Course Prerequisites streamlined: references DHS website
  - 2.3 Training Course updated: reflects revised curriculum length and new federal record-keeping practices
  - 2.10 Continuing Education and Experience added: recommends continued participation in training, exercises, incidents and events

## **NIMS-CU** Workgroup Policies & Procedures

- Describes the policies and procedures that will be followed by the NIMS-CU Workgroup.
- Revised from its original format to be consistent with other policies and procedures.
- Recommended revisions Information from the Arizona Regional All-Hazards COML Recognition Procedure was moved into section 3 titled "Arizona Regional All-Hazards COML Application Review Process" including:
  - -3.1 Application Requirements
  - -3.2 Taskbook Requirements
  - -3.3 Review
  - -3.4 Notification of Results
  - -3.5 Agency Certification Changes
  - -3.6 Renewal

## 3.1 – Application Requirements

 Applications for recognition or renewal of recognition as an AZ Regional All-Hazards COML must be submitted to the PSIC Office electronically, in person, or by mail.

- Applicants must provide:
  - Arizona Regional All-Hazards COML Submission Checklist which includes personal contact and Agency affiliation information (with a revised form included in Appendix A)
  - Written confirmation that all prerequisite training has been completed
  - Copy of the Certificate of Completion from DHS approved All-Hazards
     COML training
  - Copy of the completed All-Hazards COML Taskbook

## 3.2 – Taskbook Requirements

- The All-Hazards COML Taskbook must be legible and include the following completed elements:
  - 1. Each numbered task in the Taskbook must be initialed by a qualified evaluator who was present at the incident [Note: separate initials are not required for each bulleted sub-task]

Approval authorities for Taskbook requirements include:

- Incident Commanders, Logistics and Operations Section Chiefs
- NIMS-trained All-Hazards COMLs
- Supervisory personnel or other individuals with relevant experience who are qualified to evaluate the requirement being approved
- 2. Contact information for each evaluator must be provided in the evaluator information section at the back of the Taskbook

## 3.2 – Taskbook Requirements, cont.

#### The Taskbook must also contain:

- 3. Final Evaluator's Verification: signed verification by a qualified evaluator that all tasks in the Taskbook have been performed and are appropriately documented, and that the candidate has performed as a trainee
- 4. Agency Certification: Signed certification by an Arizona Agency Certifying Official, confirming that the candidate has met all requirements for qualification as an All-Hazards COML and that the qualification has been issued

[Note: If a Taskbook contains an Agency Certification by an agency that is not an Arizona Agency, as defined in Section 1.2, the candidate must submit a separate Agency Certification using the Revision of Agency Certification section of the AZ Regional All-Hazards COML Certification Form (revised form, included in Appendix B) with certification by an Arizona Agency.]

#### 3.3 - Review

- The PSIC Office will review application materials for completeness and verify that applicants have provided all necessary documentation.
  - Complete application materials will be distributed to Workgroup members within two weeks of receipt
- Workgroup members must abstain from any processing of their own application materials.
- The Workgroup will review the candidate's submitted materials and may make additional inquiries if more information is needed from the candidate, Taskbook evaluators and/or the candidate's Agency.
- Approximately two weeks prior to scheduled meetings of SIEC, the Workgroup will meet to discuss applications.

### 3.3 – Review, cont.

- A minimum of three Workgroup members must actively participate in each applicant-related action.
- Taskbooks will be evaluated by the Workgroup based on the number, depth and complexity of the incidents/events listed.
- Applicants approved by at least three of the Workgroup members will be formally granted recognition.
- The Workgroup will also determine recommendations that will be made to those applicants who are not granted recognition.

#### 3.4 - Notification of Results

- After the Taskbook review is complete, the PSIC Office will advise each applicant and their Agency in writing of the results of the Workgroup's review.
- Applicants granted recognition will be issued a document confirming the designation and will be added to the AZ Regional All-Hazards COML Resource List.
- Those not granted recognition will be sent the Workgroup's recommendations for additional training and/or experience needed for the applicant to be considered for recognition at a later date.
- The PSIC Office will generate a Summary Report of the Workgroup's actions and provide it to SIEC at its next meeting.

## 3.5 – Agency Certification Changes

- Recognized AZ Regional All-Hazards COMLs must maintain affiliation with an Arizona Agency during the recognition period.
- An Arizona Agency Certifying Official may withdraw certification by formal written notice of such withdrawal using the Removal of Agency Certification section of the AZ Regional All-Hazards COML Certification Form (revised form, included in Appendix B).
- If an AZ Regional All-Hazards COML moves to a different Agency, he/she must provide an Agency Certification from the new Agency using the Revision of Agency Certification section of the Arizona Regional All-Hazards COML Certification Form to enable the PSIC Office to update records accordingly.
  - Note: The change of affiliation will not affect the recognition renewal date for the Arizona Regional All-Hazards COML.

#### 3.6 - Renewal

- Prior to the end of the three-year recognition period, recognized Arizona Regional All-Hazards COMLs seeking renewal of their designation must:
  - Request renewal [Note: Instructions and forms for submitting applications for renewal will be provided on the PSIC website.]
  - Document communications experience and/or participation in training, education and/or incidents during the previous three years
  - Provide Agency Certification from an Arizona agency affirming that they continue to meet all requirements for qualification as an All-Hazards COML and that such qualification has been issued.
- Applicants requesting renewal who are approved by at least three of the Workgroup members will have their status as a recognized Arizona Regional All-Hazards COML renewed for an additional three year term.
- The Workgroup will determine recommendations that will be made to any applicant who is not granted renewal of their recognition.

### **Next Steps**

- If the Arizona Regional All-Hazards COML Recognition Procedure is approved by SIEC, it will be presented to PSCC at the September 20<sup>th</sup> meeting for approval.
- If the NIMS Communications Unit Workgroup Policies and Procedures is approved by SIEC, it will be posted on the PSIC website and sent to the interested parties list (about 650 people).

# Further Discussion; Questions? Possible Approvals

#### Thank You!

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